

Commissioning Review - Scoping Template

Review/Service Area: People Directorate - Family Support Services Continuum from Poverty & Prevention through to Child & Family Services.	Budget Savings anticipated : £ unknown
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Complexity (H, M, S) – Medium Complexity (across Service areas)

Scope of Service Review	Rationale?	Key Issues; Constraints; Interdependencies	Allocated Resources (agreed) (Service Area, BC, Corporate Services etc)
<p><u>In-Scope:</u> <i>Services whose stated purpose and remit is to provide Family Support to citizens in Swansea to positively impact their Wellbeing, Safety and Improve Life Outcomes. To include services that may currently target single elements of the family but are to the benefit of the whole family structure, dynamic, and integral to delivering Wellbeing Outcomes.</i></p> <p>C&FS:</p> <ol style="list-style-type: none"> 1. Family Support <ol style="list-style-type: none"> a. Intensive Team b. Family Engagement Team c. Parenting Support d. Flexi Home Support e. Child Minding Service 2. Foster Swansea <ol style="list-style-type: none"> a. Short breaks scheme b. Parent and baby placements 3. Short Breaks Child Disability Service 4. Direct Payments 	<p>Crosscutting rationale:</p> <ol style="list-style-type: none"> 1. Review of existing Family Support Services to identify gaps or duplication of service the key vulnerability areas and risk factors that most impact our service users 2. Realignment of services across the Directorate to evidence a clear continuum of family support services targeted at the areas of identified need. 3. Collective responsibility of a whole family approach (team around the family). 4. Compliance with the Social Services and Wellbeing Act, its ethos of prevention, empowering citizens to achieve positive wellbeing outcomes and its Requirements. 	<p>Interdependent Strategies:</p> <ul style="list-style-type: none"> - Early Years - Child Disability - Safe LAC Reduction - Sustainable Swansea <ol style="list-style-type: none"> 1. Need to demonstrate cost effectiveness across all areas 2. Staffing implications 3. Appetite for change and transformation to improve outcomes for children and families 4. Change of service delivery model 5. Consultation exercises with stakeholders who can be difficult to engage 6. Change management to consistent performance indicators for evidence based practice demonstrating positive outcomes 7. Shared IT systems 8. Working practices to support local delivery of services 9. Significant financial benefit at risk 10. Interdependency across the People Directorate plus with Housing and Supporting People. 11. Link with other commissioning reviews as appropriate 12. Link with Senior staffing review 	<ol style="list-style-type: none"> 1. Lead: Karen Benjamin (C&FS) Agreed 2. C&FS (as required) <ol style="list-style-type: none"> a. Sandra Doolan (Family Support Manager) b. Teresa Mylan Rees (Wellbeing Service Manager) c. Sarah Thomas (foster Swansea) d. Michelle Apthorpe (CDT) e. Nichola Rogers (SCP Principal Officer) f. Lorraine Williams (IFSS) 3. Poverty and Prevention (as required) <ol style="list-style-type: none"> a. Sian Bingham (EI Services Manager) b. Gavin Evans (YP Services Manager) c. Chris Griffiths (Level 3 Manager) d. Sharon Llewelyn (Flying Start) e. Mark Gosney (Families First Co-ordinator) f. Lynda Hill (Parenting Manager) g. Sue Peraj (TAF Manager/ Level 3 Pilot Manager) h. Allison Williams (Family Centres and Information Service) 4. Education / Supporting People / Housing – as appropriate.

5. IFSS (local fit)
6. DA Hub (Joint Continuum Project with Poverty & Prevention)
7. Townhill Pilot (Joint Continuum Project with Poverty & Prevention)
8. Breaking the Cycle (Joint Continuum Project with Barnardo's: Grant Funded)

Poverty & Prevention:

1. Family Support Services (Families First Funded)
 - a. Parenting Support
 - b. Play Team
 - c. Family Information Service
 - d. Family Support Team
 - e. Eastside Family Support project (Faith in Families)/Communities First funding
 - f. Smart Steps
 - g. TAF
 - h. Cwtch Project/Teen Start
 - i. 4-10 team
 - j. Youth Service (Levels 2 & 3)
2. Child Disability Services
 - a. Young Carers Project
 - b. Buddies
 - c. Stepping Stones
 - d. Early Living development worker (Action for Children)
 - e. Family Support with SNAP
 - f. Play disability grants
3. Family Centres
 - a. Mayhill
 - b. Clwyd

5. Significant budget reductions required.
6. Sustainability of grant funded projects as opposed to core funded.
7. Pooled budget efficiencies to be explored.
8. Existing service model is unsustainable given the corporate financial delivery targets projected over the next 3 years.
9. Perception / reality of service duplication across the Directorate.
10. Perception / reality of gaps in support services across the Directorate.
11. Perception / reality of operational inefficiencies across the Directorate.
12. Extend the existing evidence based outcome focussed practice, which is required to sustain funding for service delivery.
13. Identify opportunities for collaboration internal and external to Directorate and Local Authority. To the benefit of improved service delivery and cost reduction.

13. WG funding requirements – grant terms and conditions
14. On-going reduction in Welsh Government funding for Families First/ or changes to the WG funded programme requirements.

- 4. Family Substance Support
 - a. Sands
- 5. Services provided to support families under the Early Years Strategy (as above), and through Flying Start.

Education:

- 1. Non- teaching staff targeted at family support such as EWOs.

Housing & Supporting People

- 1. Tenancy support needs of families and children involved with statutory services or at risk of involvement with statutory services.
- 2. Support for victims and families of domestic abuse.

Out of Scope: (reason why)

- 1. 16+ Service (scrutiny of own Board & work programme)
- 2. Substance Misuse (scrutiny of own Regional Board & work programme)
- 3. Youth Offending Prevention Services (scrutiny of own Regional Board & work programme)
- 4. SEN & ALN (subject of separate scoping document)

14. Greater collaboration with other councils and local organisations, community groups and residents. To the benefit of service delivery and cost reduction.

15. Identify stopping services that do not fit need or demonstrate good and improving wellbeing outcomes.

16. Identify any gaps in capability and capacity with regards to the preferred service model.

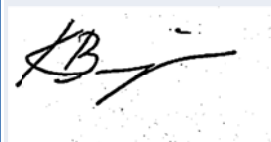
17. Develop approaches that will help us understand the external market.

18. Consistent performance indicators that cross-cut the continuum and evidence outcomes.

19. Review of management in line with the senior staffing review.

**Sign off
Director
Lead Cabinet Member
Review Lead**

Signature



Date